

Camnetics, Inc. Privacy Policy

We respect your privacy entirely, and therefore, our privacy policy is very simple and straightforward. Short of a Court Order served upon us to disclose information, Camnetics will not disclose your information without your permission.

Unsolicited E-mail also known as SPAM

- We ask for your e-mail address so we can quickly and easily communicate with you if there are any questions or concerns about your order. If you are on support and maintenance, our system is set up to e-mail you a reminder when your support and maintenance is about to expire, and an expiration notice if it does expire. We do not sell, share, or otherwise disclose your e-mail address to third parties without your permission. We may send follow-up emails if you do a free trial of our software. Rarely, we may email you if we have a special renewal or upgrade offer that will benefit you specifically. We do not e-mail your account with any other advertisements.

Your Telephone Number

- When you order from us, we ask for a daytime phone number so we can contact you if there are any questions or problems concerning your order. A daytime contact phone number is also important for shipping documents in case there are delivery problems. We may make follow up calls if you do a free trial of our software. Under no circumstances do we engage in unwanted marketing. We do not sell, share, or otherwise disclose your telephone number to third parties without your permission.

Your Billing and Shipping Address

- Your billing and shipping address is maintained indefinitely at Camnetics, Inc. as part of your customer file. We do not sell, share, or otherwise disclose your address to third parties without your permission except as necessary to complete shipping documents.

Your SOLIDWORKS, Solid Edge and/or Inventor Serial Number

- When you order from us or request a free trial, we ask for your SOLIDWORKS, Solid Edge and/or Inventor serial number because that is the serial number to which we will link your Camnetics software. We may use that serial number to issue your permanent or temporary registration code. We do not sell, share, or otherwise disclose your serial number to third parties, with the possible exception of your SOLIDWORKS, Solid Edge or Inventor reseller.

Your Credit Card Details

- Credit card payments are processed through a third-party system (Intuit Payment Solutions). We do not have access to your credit card information.

When you order by Phone:

- When you order by phone, the phone is answered in our private office. We do not take credit card information via phone or email. Please do not email us your credit card information.

Third Party Sites:

- Our website contains links to websites owned and maintained by other companies. Camnetics is not responsible for the content or privacy practices of any other website or company.

Questions?

- If you have questions about privacy issues that are not covered here, please email us at support@camnetics.com

Thank you for your business!